

## Service Engineer

Moteurs Marine Méditerranée (MaKMed™) is the official distributor and service partner for MaK engines for France, Morocco, Algeria and Tunisia.

We provide all after-sales service and commissioning actions for the brand.

We offer our customers a range of suitable solutions, for the entire lifetime of their engines.

Moteurs Marine Méditerranée is a subsidiary of Pon Equipment & Power Systems (Pon group)

Pon employs over 13'000 people in 250 businesses across 21 countries.

Position: Service Engineer (executive level)

Position: Field Service Engineer

Location: Marseille, France

Service: Operations - service

Work schedule: fulltime, executive day fixed-rate

Status: Permanent

*Note : Due to the nature of this role, there will be frequent travel involved*

Profile:

Education: Degree in Mechanical Engineering or Marine Engineering or equivalent

Demonstrable experience in the field of maintenance on high-powered engines or turbochargers required, preferably within an original equipment manufacturer or maker's representative

The knowledge of the Caterpillar environment would be an asset

Fluent in English mandatory (read/written/spoken)

Autonomous and responsible way of working, commitment - availability - flexibility, safety-first mindset

Strong interpersonal skills, stress resilient, focus on customer service

Valid driving license

Here are the main missions that will be performed under the responsibility of the Service Operations Manager:

- Service activities on site (vessel, power plant) or in the workshop according to the work plan in the context of the maintenance, repair and/or modernization of MaK medium speed diesel engines and their auxiliaries
- Preparation of tools, equipment and spare parts necessary in the execution of the work; ensuring that technical documentation is available and up-to-date
- Carrying out preliminary risk assessments on site, informing crew members or shift teams of activities in progress and ensuring adequate records
- Ensuring preventive maintenance jobs, repairs, diagnostics and breakdown analysis, in the mechanical, electrical and command-control fields
- Planning, coordination and execution of daily tasks in cooperation with the site interlocutors (Project Manager, Superintendent, Chief Engineer, etc.) and the MaKMed Service Coordinator
- Drafting of technical reports; participation in internal and external feedbacks
- Internal and external technical support/advice; recommendation to clients for immediate and future service needs, participating in periodic technical reviews with customers
- Communication and collaboration with the Caterpillar Motoren factory and within the Pon Power network to find technical solutions adapted to customer needs
- Participation in continuous improvement actions of the department and related processes
- Support uptime service objectives (24/7 availability)

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